POWER UP YOUR IT DEPARTMENT

WITH AMAZON WEB SERVICES (AWS)
CLOUD SUPPORT SPECIALIST
LEVEL 3 APPRENTICESHIP

Do you need work-ready first-line IT support who understand AWS and cloud management?

A staggering 76% of IT decision makers reported IT skills gaps[1] and with employers spending on average £1,530[2] per employee on training, mobilising talent at the rate of demand can be a costly investment for most businesses. However, levy-funded apprentices through QA can equip businesses with AWS certified, trained and ready-to-work talent.

As the **#1 UK provider of tech and digital apprenticeships over the last 5 years**[3], we have the expertise and scale to support both small and large businesses with talent solutions.

QA delivers 70% of the UK's cloud training and offers unique and unrivalled access to vendor certifications such as AWS and all other major tech qualifications.

For non-levy paying employers, **we can help businesses explore opportunities to partner with larger organisations** to participate in a levy transfer scheme.

Digital by Design

Ranked 1ST for engagement
(among providers with over 1000 active learners).[4]

Blending cutting-edge tech, engaging content and dedicated learner support to bring training up-to-date for the digital age. We help learners deliver meaningful impact to your business, faster. This translates into greater career success, and a future-proof organisation.

1 Global Knowledge IT Skills and Salary Report 2021
2 UKCES Employer Skills Survey 2019
3 ESFA Starts data 2019 to 2023
4 According to insights from Bud training management platform

QA.com

Funded by
Department for Education

Funded by
Education & Skills Funding Agency

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Apprenticeships

SKILLS FOR LIFE

The AWS Cloud Support Specialist Level 3 apprenticeship is designed to equip learners with both the fundamentals of cloud computing and the practical skills needed perform their day-to-day duties as an IT support specialist.
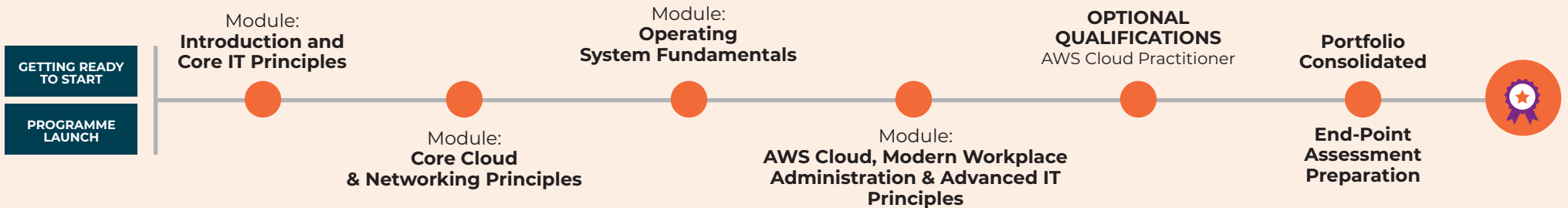
1 Apprentices are equipped with comprehensive knowledge of AWS cloud computing and networks.

2 Apply-based activities ensure an apprentice has mastered practical skills through the programme.

3 The programme focuses on communication and presentations skills that are critical to support roles.

Typical Programme Duration: 13 months (+ 4 months for End-Point-Assessment)

This programme is suitable for organisations looking to scale capability in their organisation and is only available for closed cohorts.

GETTING READY TO START

PROGRAMME LAUNCH

Module: **Introduction and Core IT Principles**

Module: **Core Cloud & Networking Principles**

Module: **Operating System Fundamentals**

Module: **AWS Cloud, Modern Workplace Administration & Advanced IT Principles**

OPTIONAL QUALIFICATIONS AWS Cloud Practitioner

Portfolio Consolidated

End-Point Assessment Preparation

ROLES THAT CAN SUPPORT YOUR BUSINESS THROUGH THIS LEVY-FUNDED PROGRAMME:

- Cloud Technician
- Help Desk Support
- First-Line Support

- Office IT Technician
- IT Support Analyst
- IT Support Officer

- Maintenance Support Technician
- Data Centre Support Technician
- Cyber/Security Support

FOR MORE INFORMATION PLEASE CONTACT
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